



**Laura Kass-Moreno, Esq.  
Mediator**

#### **OVERVIEW:**

Laura began practicing law in 1982 and brings more than four decades of experience to her work as both an attorney and mediator. Her legal background includes extensive civil litigation, representing plaintiffs and defendants in complex business, employment, and real estate matters, as well as handling a wide range of insurance claims and professional malpractice defense.

A credentialed mediator since 1999, Laura has expertise in contract disputes, employment and workplace issues, personal injury and insurance matters, real estate conflicts, and homeowner association cases. She has led numerous multi-party mediations and facilitations, helping individuals, organizations, and institutions navigate highly challenging disputes.

In addition to her mediation work, Laura serves as a trainer and mentor for the National Conflict Resolution Center (NCRC). She delivers mediation, conflict-management, equity, and diversity trainings, and has helped develop and guide many of San Diego's respected practicing mediators through NCRC's Theory and Practice of Mediation week-long training. She delivers customized workshops that have benefited colleges and universities, government agencies, corporations, and community organizations.

Known for her perseverance, patience, insight, and creativity, Laura approaches every case with the belief that as long as parties continue talking, resolution remains possible. Clients consistently value her commitment to using every effort to help them reach meaningful and lasting agreement.

#### **RATES:**

##### **Superior Court-Ordered Civil Mediations:**

- Civil Limited: \$150 per hour for each of the first two hours; \$650 per hour thereafter.
- Civil Unlimited: \$250 per hour for each of the first two hours; \$650 per hour thereafter.
- Pre-mediation calls at no charge

##### **HOA Pre-litigation Matters:**

- \$1,000 flat rate for up to 3 hours + \$650 per hour thereafter.
- \$650 per hour for brief review.
- \$250 per party administrative fee
- Pre-mediation calls at no charge

**All Other:**

- Half day - \$3,250 flat rate: includes preparation, pre-mediation conference, and 4 hours of mediation time; \$650 per hour thereafter, in 1/2 hour increments
- Full day - \$6,500 flat rate: includes preparation, pre-mediation conference, and 8 hours of mediation time; \$650 per hour thereafter, in 1/2 hour increments.
- \$450 non-refundable administrative fee per party
- Pre-mediation calls at no charge

**LEGAL CAREER AND PRIOR EXPERIENCE:**

- Friedemann & Menke (Orange, CA) – Business and Real Estate Litigation, 1981 – 1986
- Murchison & Cumming (Los Angeles, CA)
  - Professional Malpractice and Real Estate Litigation, 1986 – 1988
  - Corporate Counsel and Consultant, 1988 - 1991
- NTN Buzztime, Inc., 1993 - 1998
  - Corporate counsel responsible for all aspects of the Company's business including litigation, transactions, regulatory matters, employment issues, and the licensing, protection and enforcement of proprietary intellectual property rights.

**EDUCATIONAL AND PROFESSIONAL AFFILIATIONS:**

- Board Member, Association of Attorney Mediators - 2023
- Member, California State Bar – 1982 through Present
- San Diego Superior Court Civil Mediation Panel
- Member, C.A.R. Mediation Panel for Consumers
- Forum National Mediation Panel
- Center for Organizational Effectiveness, Consultant
- San Diego County Bar Association
- New England School of Law, Boston, MA 1978 – 1981
- Franklin & Marshall College, Lancaster, PA 1974 – 1978, Government and Economics

**ADR EXPERIENCE AND SPECIALITIES:**

Laura has mediated hundreds of cases in a variety of areas, including:

- Employment and Workplace Disputes
- Military Employment Cases
- Homeowner's Association Issues
- Business Contract Disputes
- Intellectual Property and Transactional Entertainment Law Disputes
- Landlord/Tenant
- Personal Injury and Insurance Claims
- Residential and Commercial Real Estate Cases
- Professional Liability
- Community/Neighborhood Matters
- Mediation and Conflict Management Trainer for University of San Diego Law School, U.S. Customs & Border Protection, U.S. Navy and Marines, City and County of San Diego
- Trainer of Communication and Intercultural Diversity Skills - San Diego State University

**ACHIEVEMENTS AND AWARDS:**

- Selected Mediator of the Month, San Diego Attorney Journal, December 2014
- Mentor for National Conflict Resolution Center Credential Candidates

## TESTIMONIALS:

“Laura did a fantastic job! She educated herself on all aspects of our case, made everyone feel heard, and was an extremely effective mediator. We will absolutely keep her in mind for future mediations.”

- *Chris Movafagh, Esq., Personal Injury Lawyer, San Diego, CA | Los Angeles, CA | Riverside, CA*

“I was extremely impressed with Laura. Most mediators would have given up. Thanks to her perseverance and skill, the case settled!”

- *Public Entity Attorney in San Diego County*

“Laura Kass-Moreno is a mediator and attorney extraordinaire. Laura taught a four-day interactive course which I just attended (virtually) for mediators. Her insight and instruction were phenomenal. Along with my law practice, I have acted as a mediator for many years. I observed Laura as she mediated hypothetical cases and critiqued attendees throughout the course. Her technique and critiques were excellent. I learned much from her. I encourage you to contact Laura for your mediation needs. She is very approachable and has a wealth of knowledge and experience.”

- *David Bright, Esq., White and Bright, LLC.*

“Ms. Kass-Moreno not only conducts mediations, but trains both new and experienced mediators. She is a highly regarded mediator with an excellent reputation. Her work ethic is well above the norm and her integrity is unassailable. I highly recommend her.”

- *Judge Adrienne Orfield, Ret.*

## RECENT ARTICLES:

- “What Makes Mediation Work and Why Everyone Benefits”, Trial Bar News
- “Keep Them Talking”, California Lawyer Magazine

## HOBBIES AND INTERESTS:

Laura enjoys spending time with her family, cooking, beach walks, hiking and jazzercise.

To schedule a mediation please contact Case Manager Smhale Leon at 619-238-7282 or [sleon@westcoastresolution.com](mailto:sleon@westcoastresolution.com) or email Laura at [lkass-moreno@westcoastresolution.com](mailto:lkass-moreno@westcoastresolution.com).